

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE ENTERING THIS COMPETITION.

NO PURCHASE IS NECESSARY TO ENTER OR WIN. A PURCHASE DOES NOT INCREASE THE CHANCES OF WINNING.

THE PROMOTER

- The promoter is: Conex Universal Limited of I, Global House, 95 Vantage Point, The Pensnett Estate, Kingswinford, West Midlands DY6 7FT

THE PRIZE

- A main prize including one REMS tool and jaw set worth £789 one winner's trophy, >B< Press fittings and Conex Bänninger merchandise
- Three runners up will be rewarded with a £100 Amazon UK voucher each
- In the event of the prize not being available for whatever reason, the Promoter may offer an alternative prize of equal or greater value and quality
- Any and all prize related expenses, including without limitation any and all national and/or local taxes shall be the sole responsibility of the winner
- The prize is as stated with no cash alternative in whole or in part and is non-transferable

ENTRIES

- The competition will run for a limited time only, opening on Monday 2nd November 2020 at 9am and closing Sunday 22nd November 2020 at 11.59pm. Entries received after the closing date will not be entered
- To enter this competition, you must follow Conex Bänninger on Instagram or Twitter and comment on/reply to a competition post www.instagram.com/conexbanninger_uk or www.twitter.com/ConexBanninger. Entries can also be sent by email to installerheroes@hroc.co.uk
- To enter this competition, you must name who you would like to nominate (yourself or someone else in the HVACR industry) and explain in no more than 100 words why they or you deserve to be crowned the Installer Hero
- Nominees must be someone in the heating and plumbing or ACR sector
- Nominations must show why the nominee is deserving of the award with their actions in 2020, for example, how they have helped their local community, helped customers during COVID-19 or raised money for charity. The nomination must show the installer's caring nature and community mindedness
- Entries that are not complete or do not adhere to the rules or specifications may be

disqualified at the sole discretion of Conex Bänninger

- Maximum one entry per user. You may not enter more times than indicated by using multiple email addresses, identities or devices in an attempt to circumvent the rules. If you use fraudulent methods or otherwise attempt to circumvent the rules your submission may be removed from eligibility at the sole discretion of Conex Bänninger
- The Promoter will not accept responsibility for lost competition entries, including, for example, as a result of Internet malfunction
- By entering this competition, you are agreeing to be bound by these terms and conditions

ELIGIBILITY

- To be eligible to participate in this competition you must be a resident in England, Wales, Scotland, Isle of Man or Channel Islands and aged 18 years or over at the date of entry
- Employees of Conex Bänninger, their respective affiliates, subsidiaries, advertising and promotion agencies, suppliers and their immediate family members and/or those living in the same household of each are not eligible to participate
- No third party entries, bulk entries or entries submitted by agents will be accepted
- In entering the competition, you confirm that you are eligible to do so and eligible to claim the prize. The Promoter reserves the right to verify the eligibility of entrants

WINNERS

- One winner and three runners up will be selected by independent judge, Bobby George, following a review of the nominations received
- The nominator will be notified via email or Instagram or Twitter message if their nomination has been successful

Entries will be judged on the following criteria based on how the nominee:

i. Demonstrated their caring nature

ii. Showcased Community mindedness

iii. Supported people in 2020, particularly during COVID-19

- The winners will be notified via email or Instagram or Twitter message
- The Promoter will make all reasonable efforts to contact the winner. Winners will be notified within 7 days following the winner selection
- Conex Bänninger shall have no liability for a winner's failure to receive notices due to winners' spam, junk e-mail or other security settings or for winners' provision of incorrect or otherwise non-functioning contact information
- If the selected winner cannot be contacted, is ineligible or fails to claim the prize within 7 days from the time award notification was sent, prize may be forfeited and an alternate winner selected
- Delivery will be within 30 days of the winner being announced

DATA PROTECTION

- If you are the winner of the competition, the Promoter may use your Instagram handle to announce the winner of this competition and for any other reasonable related promotional purposes
- Any personal data relating to competition entrants will be used in accordance with the Promoter's privacy policy which can be found at <http://www.conexbanninger.com/uk-privacy-policy>

LIMITATION OF LIABILITY

- By entering you agree to release and hold harmless Conex Bänninger and its subsidiaries, affiliates, advertising and promotion agencies, partners, representatives, agents, successors, assigns, employees, officers and directors from any liability, illness, injury, death, loss, litigation, claim or damage that may occur, directly or indirectly
- This includes, whether caused by negligence or not, from entrant's participation in the sweepstakes and/or his/her acceptance, possession, use, or misuse of any prize or any portion thereof, (ii) technical failures of any kind, including but not limited to the malfunctioning of any computer, cable, network, hardware or software; (iii) the unavailability or inaccessibility of any transmissions or telephone or Internet service; (iv) unauthorized human intervention in any part of the entry process or the Promotion; (v) electronic or human error which may occur in the administration of the Promotion or the processing of entries

INSTAGRAM

- This competition is in no way sponsored, endorsed or administered by, or associated with Instagram. You understand that you are providing your information to The Promoter and not to Instagram. Your information will be deleted from the Conex Bänninger Instagram account within 28 days after it has been provided.
- By entering this promotion, you accept to relieve Instagram from any responsibility

TWITTER

- This competition is in no way sponsored, endorsed or administered by, or associated with Twitter. You understand that you are providing your information to The Promoter and not to Twitter. Your information will be deleted from the Conex Bänninger Twitter account within 28 days after it has been provided.
- By entering this promotion, you accept to relieve Twitter from any responsibility

GENERAL

- The Promoter reserves the right to suspend or cancel the competition where it becomes

necessary to do so for reasons outside of the Promoter's reasonable control

- Users have the right to withdraw competition entries and any accompanying material submitted at any time
- If there is any reason to believe that there has been a breach of these terms and conditions, the Promoter may, at its sole discretion, reserve the right to exclude you from participating in the competition